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**DATE:** July 1, 2020

**RE:** Coronavirus (COVID-19) Response - Essential Personnel Access Request

To Whom It May Concern:

According to the Department of Homeland Security's Guidance On The Essential Critical Infrastructure Workforce, dated March 19, 2020, healthcare and public health are critical infrastructure that must be maintained during the COVID-19 crisis. In addition, state and local stay-in-place orders have similarly recognized healthcare as an essential service. CVS Health Corporation is a diverse health care company serving the needs of customers and patients in every state through pharmacies, health plan services, pharmacy benefits management, and senior pharmacy care.

The appropriately credentialed bearer of this communication is an essential critical infrastructure employee, contractor, or vendor designated by **CVS Health or one of its affiliates**, as an individual responsible for a range of vital services essential to the Department of Homeland Security's Healthcare and Public Health Critical Infrastructure Sector in response to the coronavirus disease 2019 (COVID-19) and declared national emergency.

We are respectfully asking that law enforcement officers, emergency management officials, National Guard personnel, and other officials charged with oversight and access control of areas affected by restrictions as part of an overall strategy to contain the spread of COVID-19, grant:

- Individuals in possession of this Essential Personnel Access Request, and proper identification, and as safe conditions allow, approval to cross police lines, road blocks, and control points in direct support of public health and safety, access to care, community support, interstate commerce and sustained critical supply chains.

For verification or inquiries regarding this request, please contact CVS Health's COVID-19 24/7 Command Center at 401-772-7540.

**This letter expires August 31, 2020**

Respectfully,

*Brian Olsen*

Brian K. Olsen, Director  
Enterprise Response and Resiliency / COVID-19 Crisis Response  
♥CVSHealth | 200 Highland Corporate Dr., Cumberland, RI 02864